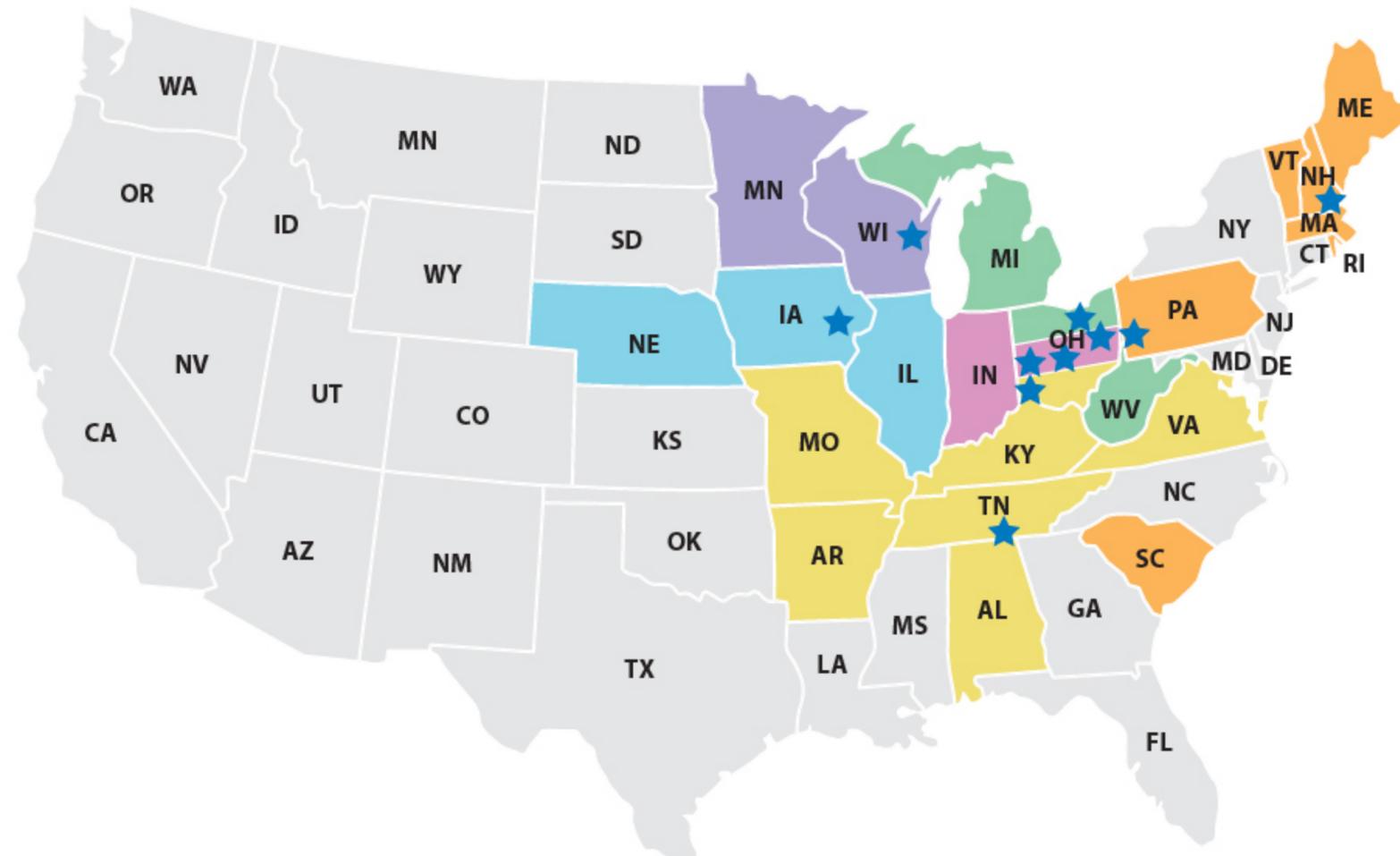


# The Motorists Insurance Group Claims Regions



**Northern Region**  
★ Sheboygan, WI  
Regional Claims Manager  
Tim Kimmel

**Great Lakes Region**  
★ Cleveland, OH  
★ Akron, OH  
Regional Claims Manager  
Bob Hart

**Central Region**  
★ Columbus, OH  
★ Dayton, OH  
Regional Claims Manager  
Scott Middleton

**Southern Region**  
★ Cincinnati, OH  
★ Murfreesboro, TN  
Regional Claims Manager  
Randy McKinney

**Midwest Region**  
★ DeWitt, IA  
Regional Claims Manager  
Ed Wetzel

**Atlantic Region**  
★ Pittsburgh, PA  
★ Concord, NH  
Regional Claims Manager  
Judy Palamara

★ Resolution Center

# CLAIMS BUSINESS MODEL



# Material Damage (National)

**Gary Thompson**  
Director of Material Damage

**Brent Morrison**  
Material Damage Team Lead

**Open**  
Material Damage Team Lead

2 - Material Damage  
Consultants  
1 - Heavy Equipment  
Specialist

7 - Material Damage  
Appraisers (Field)  
3 - Material Damage  
Appraisers (Inside)  
3 - Material Damage  
Coordinators

8 - Material Damage  
Appraisers (Field)  
2 - Material Damage  
Appraisers (Inside)  
3 - Material Damage  
Coordinators

# Property (National)

**Brad Jordan**  
Director of Property

**Mark Noe**  
General Adjuster

**Pat Siembor**  
Property Team Lead

4 - Large Loss Specialists  
1 - Property Consultant

9 - Property Specialists  
(Inside)

# Medical (National)

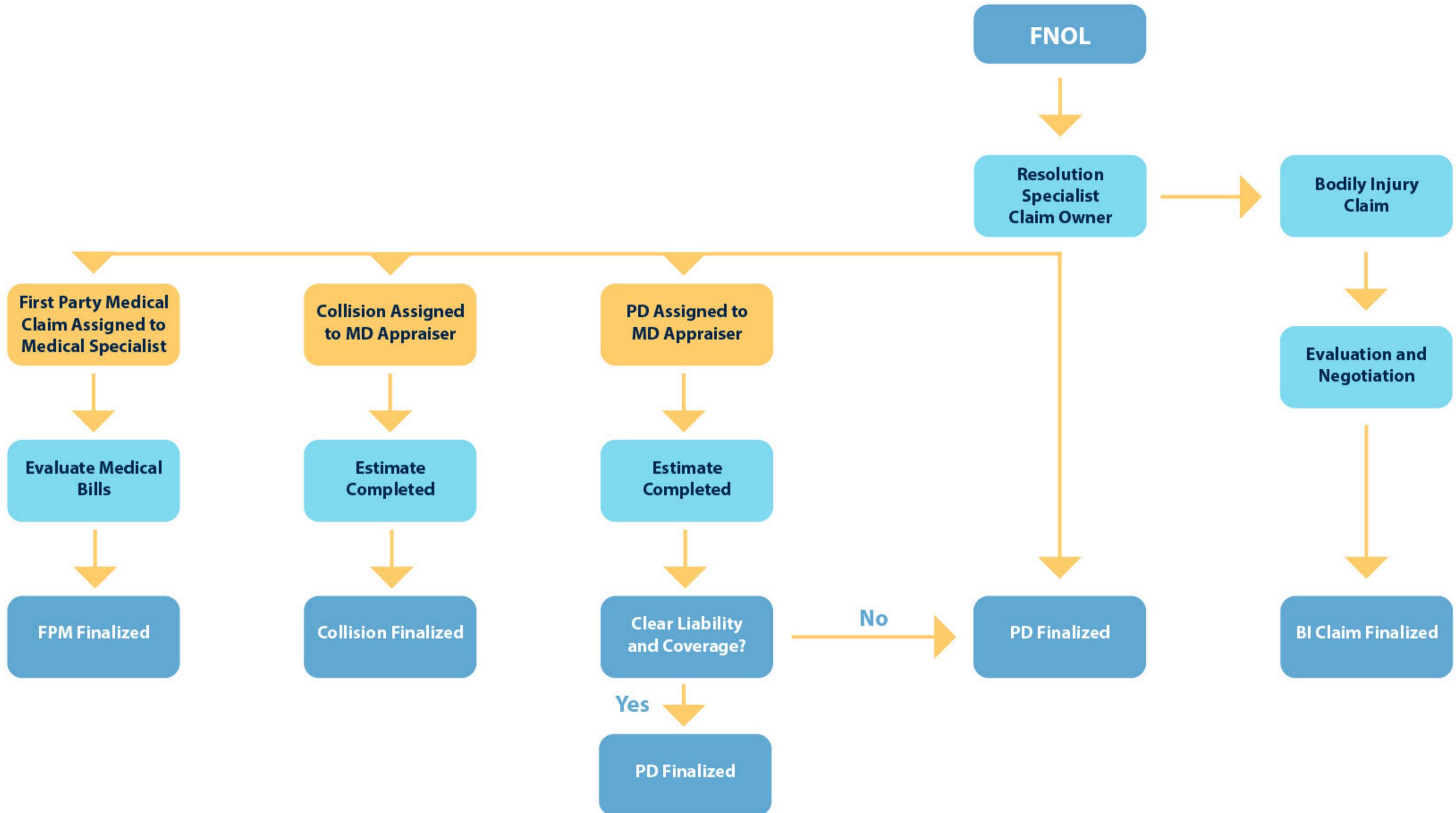
**Judy Palamara**  
Atlantic Regional Claims  
Manager

**Marina Casey**  
Medical Team Lead

2 - Injury Resolution  
Specialists  
(National)

6 - Medical Specialists  
(National)

# Complex Casualty Claim Example



# Property Claim Example

