

THE MOTORISTS DIFFERENCE

24/7 nurse triage provides acute intervention.

At Motorists, we focus on getting injured workers immediate access to the care they need through 24/7 triage. Our program provides acute intervention through scheduling the worker with one of our quality physicians experienced in Workers' Compensation injuries.

Priority appointment scheduling with the best physicians and specialists allows us to reduce the time for injured workers to be seen by a health care professional. Our 24/7 triage model is more than a hotline; it's your concierge service for getting an injured employee back to work in good health.

Motorists claim improvement since 2014



Our unique process

Every Motorists policyholder receives a customized provider panel. Panels are made up of physicians specializing in occupational medicine, orthopedics, neurosurgery, physical and occupational therapy as well as imaging centers.

This isn't your ordinary PPO network. Rest assured, these physicians are evaluated and continuously measured to ensure your employees are receiving the highest quality of care while avoiding unnecessary treatment.

Policyholder benefits



24/7
triage and medical
appointment
scheduling



Initial treatment
takes place within
24-48
hours



Specialists are
often seen within
48-72
hours

We have medical care coordinators who collaborate with the injured worker's provider and partner with our experienced adjusters from point of injury to case resolution so that we can effectively plan for return to work. Treating providers receive patient and injury information prior to appointments to make the process simple for the injured worker.